DETAILS CONCERNING COLOR ACCURACY

Gang-Run Printing gives customers the opportunity to get affordable four-color printing. This method is known as "Gang-Running", this approach combines your short-run jobs with others having similar specifications. This allows the production costs to be spread out over several jobs, greatly reducing the make-ready charges for each customer. All work is carried out in house by our skilled professionals on state-of-the-art equipment to assure you quality work at inexpensive prices.

TRADE-OFF WITH GANG-RUN PRINTING

Because of limitations with the Gang-Run printing process, as well as neighboring image ink requirements the accuracy of color reproduction is not guaranteed and by placing and order with Compucolor you agree to this limitation. We accept no responsibility for color variations between submitted files and the final printed piece. Under no circumstances will a reprint be honored for color variations that have occurred during the printing process.

You can request an online or hard copy proof of your job, but it will delay your job, but actual time will vary depending on our current workload. If you request either proof your job will not be sent to press without your approval, so please reply as quickly as possible. Please take note that an on-line proof is by no means an accurate color reproduction of your final printed piece but is a final opportunity for you to check the layout, bleeds, crops and final text. If no proof is required by you COMPUCOLOR will not be responsible for any errors in layout, bleeds, copy, crops, text reflow or color.

After we have shown you an online proof and you determine that you need to submit new files you can do so by calling 516-358-0000 x 0. But due to the time it takes to pre-flight and prep your files, a \$25 fee will be assessed each time you submit new artwork. If you need to submit new files because the original files are corrupt or not suitable for printing, you will not be charged.

By the time your job gets in our hands and we are ready to go to print, all edits should be finalized, the copy carefully proofread and all design issues should be settled. We will not take responsibility for any copy or design errors committed on your part. Compucolor is also not responsible for any wrong dates or misspelled words in files submitted by customer or jobs approved by customer.

PRINTING ERRORS, OMISSIONS AND DELAYS

In the event of manufacturing defect, omission and/or delay on any printing and/or mailing order, the client agrees to limit the liability of Compucolor to the replacement cost of the printing. Further, the client agrees to hold harmless Compucolor and its affiliates and employees from any and all loss, cost, expense, and damages on account of any and all manner of claims, demands, actions, and/or proceedings that may be levied against Compucolor on the grounds that said errors, omissions and/or delays violate any agreement or any right of any person, business entity or institution due to errors, omissions or delays. The client assumes full responsibility for promptly inspecting their order and submitting any and all claims to Compucolor in writing within 10 business days of order receipt. The client waives their right to a claim if said claim is not made within that specified time.

CANCELLATION OF ORDER

Due to our fast turnaround once an order is received the order may not be canceled. Only in special circumstances after calling customer service at 516-358-0000 is there a possibility that you may cancel your order. This can only be done by phone.

PAYMENT TERMS

Compucolor accepts the following forms of payment: Cash, Money Order, Certified Check, Bank Check, Cleared Personal or Business Checks and approved credit cards, including Visa, Mastercard, American Express. Credit terms are available to major businesses and institutions after credit approval. The parties agree that the transaction between the parties has occurred in Nassau County and agree that any dispute may be adjudicated in Nassau County, State of New York.

SALES TAXES

Compucolor Collects New York State (and appropriate local) Sales Tax for all customers located within the State of New York.

Services and Conditions of Use

As part of our service, we agree to provide you with information and other services that we may decide to offer, subject to the terms of this agreement. Upon notice published through the service, we may modify this agreement at any time. You agree and continue to agree to use our services in a manner consistent with all applicable laws and regulations and in accordance with the terms and conditions set out in the policies and guidelines outlined below. Please note that you will be referred to as 'customer' in this agreement.

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